

Our Commitment

Delivering safe, efficient, courteous, dependable and reliable public transportation

RTA New Orleans Social Media

Connect with us on all social media platforms to find out the latest news, Rider Alerts and system status updates.

If you are signed up to any social media, please "Like" us and add New Orleans RTA as your friend on Facebook, Twitter, Instagram, Pinterest and YouTube. Just sign into your account with your email address and password, search for "New Orleans RTA", and hit "Like" or "Follow".



RTA New Orleans Rider's Digest

is a monthly electronic newsletter featuring the latest news about New Orleans' public transportation system and how riders can make the most out of public transit services.

Sign up to receive the Rider's Digest on www.norta.com/Media/RTA-Riders-Digest or follow us on social media @NewOrleansRTA for access to a copy.

Transit Tracker by Text Message

Find out when the next vehicle is scheduled to arrive from any stop in the RTA system with RTA's new Text Messaging service! Just text your Stop ID # to 27299.

Stop IDs are posted on all bus and streetcar stops. They begin with the Letter "N" followed by a 4-digit number. A short ad at the end of each message helps us keep this service free. Standard data fees and text message rates may apply based on your plan with your mobile phone carrier.

You can also plan your transit trips in New Orleans with Google and Bing.

For the most up-to date transit information, including routes, schedules and where to buy Jazzy Passes, visit www.norta.com or call our Customer Care Redline at 504.248.3900



RTA A. Philip Randolph Facility
2817 Canal Street
New Orleans, LA 70119

(Nearest Transit Stop: Canal Streetcar, Canal Street and White Street)



Here When You Need Us

Call our Customer Care Redline – 504-248-3900 between 6:00 am to 8:00 pm weekdays, and 8:00 am to 5:00 pm Saturdays and Sundays. (Closed Holidays).

We are here to assist you. Call our friendly and informed customer care representatives to assist with your travel plans, make a suggestion, or express a concern We value your feedback and look forward to hearing from you. Your call will be answered in the order it was received. Your comments, suggestions, and travel are important to us, please be patient if your call is not answered immediately.

Address

A. Philip Randolph Facility, 2817 Canal Street, New Orleans, LA 70119. Nearest Canal Streetcar Stop - White Street. Nearest Bus Stop - Line 94 - Broad at Broad and Canal.

Lost and Found

If you misplace something, one of our courteous and concerned operators may find it. Please call 504-827-8399 from 7:00 am to 7:00 pm if you think you have left something on our vehicles. Items are retained for 30 days. RTA is not responsible for items left on our vehicles. Items may be picked from RTA, 2817 Canal Street, New Orleans.

In and Around New Orleans

Planning your trip is simple with the Regional Transit Authority(RTA) trip planner found at www.norta.com.

When you are ready to go, arrive at your stop 5 minutes before your bus or streetcar is scheduled to arrive. Have your fare ready when you board and consider purchasing one of our convenient Jazzy Passes to make your boarding time even smoother.

Safety is our #1 priority at RTA. That's why all of our vehicles are equipped with security cameras to ensure your safety and the safety of our operators.

You can help provide a safe, secure and pleasant ride for everyone by following a few simple guidelines:

- **Pay the correct fare.**
- **Respect other passengers' privacy.**
- **Use headphones.**
- **No smoking, eating, littering or playing radios.**
- **No alcoholic beverages.**
- **Do not lie down or put your feet on seats.**
- **Respect transit property.**
- **Use cell phones quietly.**
- **Do not harass the operator or other passengers.**

You will be asked to leave the bus or streetcar if you do not follow these guidelines.

BE SAFE!

- **Never attempt to board or exit a moving bus or streetcar.**
- **Keep your head, arms and objects inside bus and streetcar windows at all times.**
- **Buses and streetcars will not stop once they a leave a bus or streetcar stop.**
- **Don't cross in front of or behind a bus or streetcar at a stop. Wait until the bus or streetcar leaves the stop.**
- **Allow other passengers to exit the bus or streetcar before you board.**
- **Use the handrails and handgrips inside the bus or streetcar.**
- **In crowded buses or streetcars, move to the back to make room for others.**
- **Stay clear of the doors and keep aisles clear.**
- **Please allow the operator to secure wheelchairs.**
- **Hold onto the railing when exiting the bus.**
- **Use caution while exiting vehicles.**

If you see something suspicious on an RTA vehicle, report it to the operator immediately.

Frequency Matrix																					
	Weekday						Saturday						Sunday								
Streetcars	5 AM- 9 AM	9 AM- 3 PM	3 PM- 7 PM	7 PM- 10 PM	10 PM- 1 AM	1 AM- 5 AM	5 AM- 9 AM	9 AM- 3 PM	3 PM- 7 PM	7 PM- 10 PM	10 PM- 1 AM	1 AM- 5 AM	5 AM- 9 AM	9 AM- 3 PM	3 PM- 7 PM	7 PM- 10 PM	10 PM- 1 AM	1 AM- 5 AM			
2 Riverfront	30	15	15	20	40	X	30	15	15	20	40	X	30	15	15	20	40	X			
12 St. Charles	12	9	9	9	10	20	12	9	9	9	10	20	12	9	9	9	10	20			
47 Canal-Cemeteries	10	10	10	10	20	30	10	10	10	10	20	30	10	10	10	10	20	30			
48 Canal-City Park/Museum	20	20	20	20	20	X	20	20	20	20	20	X	20	20	20	20	20	X			
49 Rampart-St. Claude	20	20	20	20	20	X	20	20	20	20	20	X	20	20	20	20	20	X			
Bus Lines																					
5 Marigny/Bwywater	40	40	45	45	X	X	40	50	50	45	X	X	40	50	50	45	X	X			
10 Tchoupitoulas	30	60	35	60	60	X	60	40	40	60	60	X	60	40	40	60	60	X			
11 Magazine	15	20	20	30	60	X	30	20	20	30	60	X	30	20	20	30	60	X			
15 Freret	35	60	35	60	60	X	60	60	60	60	60	X	60	60	60	60	60	X			
16 S. Claiborne/Poydras	30	30	30	60	60	X	60	60	60	60	60	X	60	60	60	60	60	X			
27 Louisiana	30	40	30	40	40	X	40	40	40	40	40	X	40	40	40	40	40	X			
28 Martin L. King	40	40	40	40	70	X	40	40	40	40	70	X	40	40	40	40	70	X			
32 Leonidas	50	50	50	50	50	X	50	50	50	50	50	X	50	50	50	50	50	X			
39 Tulane	15	20	15	30	60	60	30	30	30	60	60	30	30	30	30	60	60				
45 Lakeview	40	40	40	40	X	X	40	40	40	40	X	X	40	40	40	40	X	X			
51 St. Bernard-St. Anthony	40	40	40	40	80	X	40	40	40	80	X	40	40	40	80	40	80	X			
52 St. Bernard-Paris	40	40	40	40	80	60	40	40	40	80	60	40	80	80	80	80	80	60			
55 Elysian Fields	35	35	35	35	60	60	35	35	30	40	60	60	60	45	45	45	60	60			
57 Franklin	30	40	30	40	40	X	40	40	40	40	40	X	40	40	40	40	40	X			
60 Haynes	60	60	60	60	60	X	60	60	60	60	60	X	60	60	60	60	60	X			
62 Morrison Express	30	30	30	30	60	X	40	40	40	40	40	X	40	40	40	40	40	X			
63 New Orleans East Owl	X	X	X	X	X	X	60	X	X	X	X	60	X	X	X	X	X	60			
64 Lake Forest Express	30	60	30	60	60	X	60	60	60	60	60	X	60	60	60	60	60	X			
65 Read-Crowder Express	30	60	30	60	60	X	60	60	60	60	60	X	60	60	60	60	60	X			
80 Desire-Louisa	60	60	60	60	60	X	60	60	60	60	60	X	60	60	60	60	60	X			
84 Galvez	45	45	45	45	45	60	45	45	45	45	45	60	45	45	45	45	45	60			
88 St. Claude	15	20	15	30	60	60	30	30	30	60	60	30	30	30	30	60	60	60			
90 Carrollton	30	60	30	60	60	X	60	60	60	60	60	X	60	60	60	60	60	X			
91 Jackson-Esplanade	30	30	30	60	60	X	60	60	60	60	60	X	60	60	60	60	60	X			
94 Broad	15	20	15	20	40	60	30	20	20	40	60	30	20	20	40	40	60				
100 Algiers Loop Owl	X	X	X	X	90	X	X	X	X	X	90	X	X	X	X	X	90	X			
101 Algiers Point	60	60	70	60	60	X	60	60	60	60	60	X	60	60	60	60	60	X			
102 General Meyer	40	40	40	45	X	X	40	40	40	40	40	X	40	40	40	40	40	X			
106 Aurora *	30	X	50	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X			
108 Algiers Local *	60	60	60	60	X	X	120	120	120	120	X	X	X	X	X	X	X	X			
114 Gen. De Gaulle-Sullen *	45	40	50	60	90	60	45	45	45	45	60	45	45	45	45	45	60	60			
115 Gen. De Gaulle-Tulles *	45	40	50	45	90	X	40	45	45	90	X	40	45	45	90	45	90	X			
201 Kenner	50	50	50	50	X	X	50	50	50	50	X	X	70	70	70	70	X	X			
202 Airport Express	40	X	100	X	X	X	Trip	40	X	100	X	X	Trip	40	X	100	X	X			

Average times between buses. Trip intervals may vary. X: No Service at this time. Trip: Denotes a trip operates during this time period. * See Lines 100 and 114 for additional evening service to Algiers.

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Accessibility

RTA's bus fleet, Canal and Riverfront streetcars are wheelchair accessible. St. Charles streetcars are not wheelchair accessible due to their historic designation. Call the Customer Care Redline at 504-248-3900 to request timetables or information in alternative formats.

Meeting the Need of Our Diverse Community

RTA operates LIFT, a service for People with Disabilities who may not be able to ride a bus or streetcar. For eligibility and certification, please call 504-827-7433, weekdays, 8:30 am to 4:30 pm.

Estamos aquí para servirle

Llame a nuestra línea de Atención a Clientes, Rediline, al 504-248-3900 entre las 6:00 am y las 8:00 pm los días de semana y de las 8:00 am a las 5:00 fines de semana (cerrado los días feriado).

Estamos aquí para servirle. Llame a nuestros atentos y bien informados representantes de atención a clientes para que le ayuden con sus planes de viaje, hacer sugerencias o expresar cualquier inquietud. Agradecemos y valoramos sus comentarios. Su llamada será contestada en el orden en que se recibe. Reconocemos la importancia de sus comentarios, sugerencias y viajes, así que le rogamos tener paciencia si su llamada no es contestada inmediatamente.

Passenger Information

RTA is committed to getting you from uptown to downtown and all around town. That's why timetables are available on all of our vehicles, at pass outlets, public libraries and at www.norta.com.

Holidays - Reduced Service Schedule

Line 106 runs weekday service on holidays with a Saturday Holiday Service schedule. Lines 106 and 108 do not run on New Year's Day, Independence Day, Thanksgiving Day or Christmas Day.

Holiday Service		
Holiday		Service Schedule
New Years Day		Sunday
M.L. King Day		Saturday
Mardi Gras Day		Saturday
Good Friday		Saturday
Independence Day		Sunday
Independence Day (Observed)		Sunday
Labor Day		Saturday
Thanksgiving Day		Sunday
Day After Thanksgiving		Saturday
Christmas Day		Sunday
Christmas Day (Observed)		Sunday
New Year's Eve		Saturday
New Year's Eve (Observed) Dec 30		Saturday

RTA Board Meetings

The RTA Board of Commissioners meets the fourth Tuesday of every month at the A. Philip Randolph Operations Facility located at 2817 Canal St. at 10:00 am. Meeting agendas are posted at www.norta.com. Our eight member Board includes appointed representatives of Orleans and Jefferson Parishes and the City of Kenner.

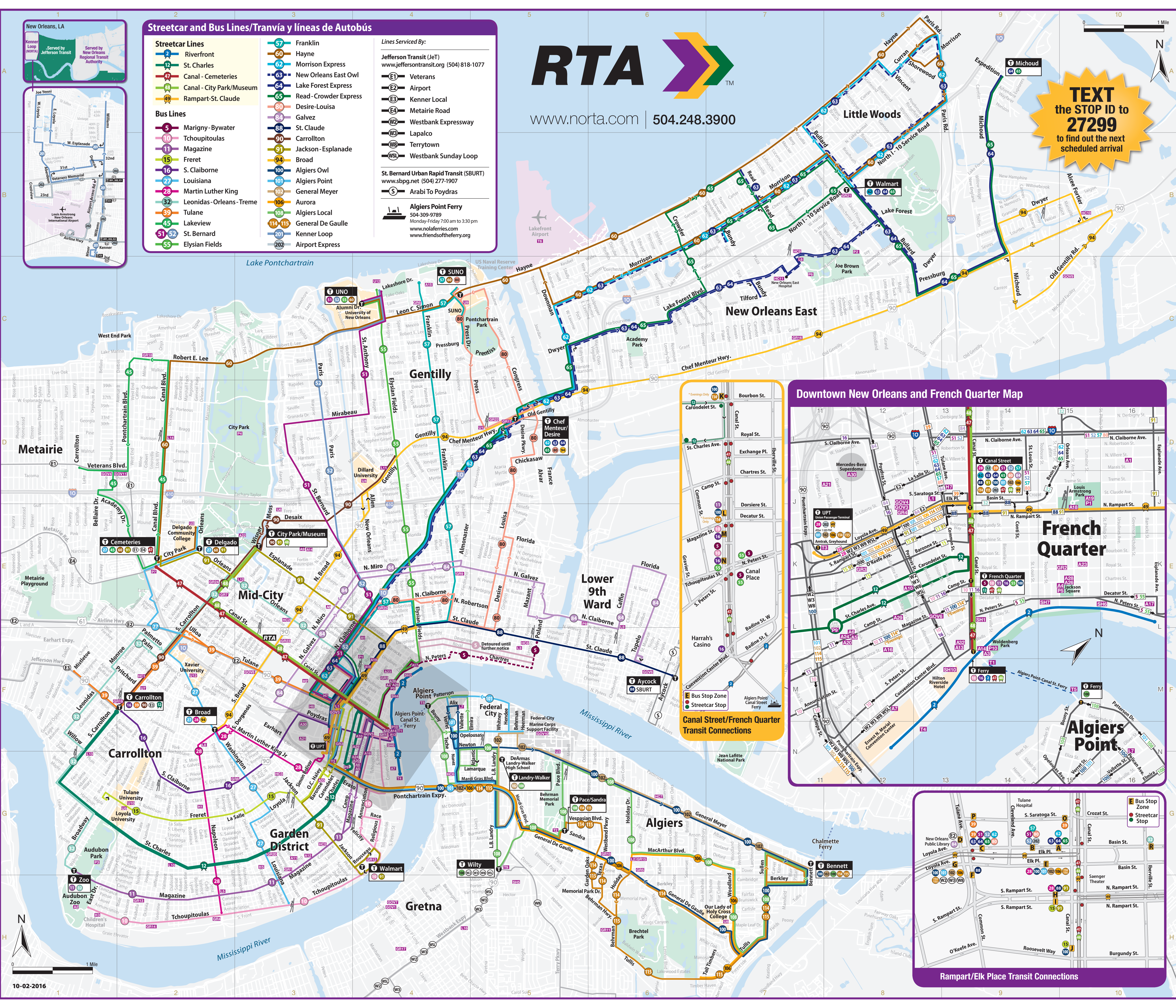
Fares and Passes/Tarifas y pases		
Fares Tarifas	Standard Normal	Reduced Reducida
Local Bus and Streetcar Lines Servicio local	\$1.25	\$0.40
Express Bus to and from New Orleans (Lines 62, 63, 64 and 65) Servicio expreso	\$1.50	\$0.40
Children 2 and Younger Niños de 2 años y menores	Free with Standard Fare Gratis cuando se paga una tarifa normal	
Transfer Boleto de transferencia	\$0.25	Free Gratis
One-Way Ticket (pack of 10) Each Ticket good for 1 ride Un billete de ida Un billete para un viaje	\$12.50	–
LIFT Dial A Ride	\$2.00	–
Jazzy Passes Pases Jazzy		
1-Day Jazzy Pass Pase Jazzy – 1 día	\$3.00	–
3-Day Jazzy Pass Pase Jazzy – 3 días	\$9.00	–
5-Day Jazzy Pass Pase Jazzy – 5 días	\$15.00	–
31-Day Jazzy Pass Pase Jazzy – 31 días	\$55.00	–
Ferry Fares	Standard Normal	Reduced Reducida
Pedestrian (each way) Peatón (cada viaje)	\$2.00	\$1.00
Children 2 and Younger Niños de 2 años y menores	Free with Standard Fare Gratis cuando se paga una tarifa normal	
Ferry Monthly Pass Feri pase mensual	\$65.00	–
All Ferry fares are one way. Special Rates may apply for Special Events. Separate fares and/or passes are required for RTA Buses and Streetcars. Todas las tarifas del Ferry son de un viaje. Se podrá aplicar tarifa especial para eventos especiales. Las tarifas separadas y/o los pases se requieren para RTA Autobuses y Tranvías.		

- * Reduced Fare – Senior 65+, Disabled and Medicare Card Holders with Reduced Fare ID Card
- * Tarifa reducida – para mayores de 65 años, personas con discapacidades y titulares de la tarjeta Medicare

Pass Sales Outlets

Name	Address	One-Way Ticket \$1.25	1-day Jazzy Pass \$3.00	3-day Jazzy Pass \$9.00	5-day Jazzy Pass \$15	31-day Jazzy Pass \$55	Stored Value Card \$10, \$15, \$20
RTA Buses and Streetcars	Metro New Orleans		✓				
RTA Ticket Vending Machine	2817 Canal Street		✓	✓	✓		✓
RTA Ticket Vending Machine	Canal at N.Peters RTA Shelter		✓	✓	✓		✓
RTA Ticket Vending Machine	Canal at City Park Ave (Cemeteries) RTA Shelter		✓	✓	✓		✓
RTA Ticket Vending Machine	Canal at Bourbon St. RTA Shelter		✓	✓	✓		✓
Dillard University Bookstore	2601 Gentilly Blvd.		✓			✓	
Loyola University Bookstore	6363 St. Charles Ave.		✓			✓	
Price Buster	865 St. Charles Ave.					✓	
Quik Cash #1	2008 St. Claude Ave.					✓	
Quik Cash #2	3034 Gentilly Blvd.					✓	
Unique General Food Store	127 Royal Street	✓	✓	✓	✓	✓	✓
All <i>Walgreens</i> Stores in New Orleans (including stores in Kenner)							

Just download, pay and go!



Streetcar and Bus Lines/Tranvía y líneas de Autobús

Streetcar Lines

- 1 Riverfront
- 2 St. Charles
- 3 Canal - Cemeteries
- 4 Canal - City Park/Museum
- 5 Rampart-St. Claude

Bus Lines

- 5 Marigny-Bywater
- 11 Tchoupitoulas
- 11 Magazine
- 15 Freret
- 16 S. Claiborne
- 27 Louisiana
- 28 Martin Luther King
- 32 Leonidas - Orleans - Tremé
- 39 Tulane
- 45 Lakeview
- 51 St. Bernard
- 52 Elysian Fields

Lines Served By:

Jefferson Transit (JeT)
www.jeffersontransit.org (504) 818-1077

- E1 Veterans
- E2 Airport
- E3 Kenner Local
- E4 Metairie Road
- W2 Westbank Expressway
- W3 Lapalco
- W8 Terrytown
- WSL Westbank Sunday Loop

St. Bernard Urban Rapid Transit (SBURT)
www.sburtp.net (504) 277-1907

Algiers Point Ferry
504-309-9789
Monday-Friday 7:00 am to 3:30 pm
www.nolaferries.com
www.friendsoftheferry.org

RTA

www.norta.com | 504.248.3900

TEXT
the STOP ID to
27299
to find out the next
scheduled arrival

Canal Street/French Quarter Transit Connections

Map showing connections between various transit lines at Canal Street and in the French Quarter. Includes labels for UPT, SBURT, and local bus stops.

Downtown New Orleans and French Quarter Map

French Quarter

Map showing the French Quarter area with streetcar and bus lines. Includes labels for Canal Street, French Quarter, and various transit stops.

Rampart/Elk Place Transit Connections

Map showing connections between various transit lines at Rampart and Elk Place. Includes labels for bus stop zones and streetcar stops.